

FREQUENTLY ASKED QUESTIONS

Q: When can I get tickets to the 2013 IIHF Ice Hockey Women's World Championship?

A: Tickets are available online now or by calling 613-599-FANS (3267). Twelve-game ticket packages are on sale now, and include all Team Canada games, playoff round and medal round games at SBP Arena, home of the Ottawa Senators. Packages are on sale for \$184, \$239 or \$289. [CLICK HERE](#) to purchase a ticket package.

Smaller packages will be available starting Nov. 1; information will be available at www.hockeycanada.ca/2013ottawa.

Q: I can't go to all 12 games, what other ticket options will I have?

A: The 12-game ticket packages are your best value in attending the world championship. It gives you access to the best seats, best pricing (savings of over \$100), souvenir ticket package (if purchased prior to Dec. 1, 2012) and a free souvenir program. Other options that will be available if the full package doesn't work will include three-day packs and doubleheader day passes. These packages will start to be available in the upcoming months. Stay tuned to www.hockeycanada.ca/2013ottawa, or follow the event on Twitter for up-to-date information at www.twitter.com/hc_wwhc.

Q: When will my tickets be delivered to me?

A: All full-event package holders who purchase their 12-game packages prior to Dec. 1, 2012 will receive a commemorative souvenir ticket package in February 2013. All other package and group ticket purchasers will receive their packages by the end of February 2013.

Q: I want to bring my sports team/office staff/community group to a game as a team-building event, what options do you have available?

A: There are some amazing discounted group ticket offers available for the 2012 IIHF Ice Hockey Women's World Championship, some of which even include a fundraising option for your group. For more information on your group inquiry, you can contact our group sales team at 2013wwcgroups@hockeycanada.ca, or call (613) 599-0210.

Q: How can I volunteer for the 2013 IIHF Ice Hockey Women's World Championship?

A: For more information on volunteering, go to our website at www.hockeycanada.ca/2013volunteer. Volunteer applicants must follow the registration process and will have to complete a record check. Not everyone who registers to volunteer will be accepted since a large number of applications are expected.

Q: When will the game schedule be set for the 2013 IIHF Ice Hockey Women's World Championship?

A: The game schedule for the 2013 tournament is now available – [Schedule/Results](#).

Q: What teams are going to be competing in the 2013 IIHF Ice Hockey Women's World Championship?

A: Teams participating in the 2013 IIHF Ice Hockey Women's World Championship include defending gold medallist Canada, the Czech Republic, Finland, Germany, Russia, Sweden, Switzerland and the United States.

Q: Can I purchase parking for games at SBP Arena?

A: Week-long and multi-day parking passes will be available and first priority given to world championship ticket package buyers, starting in January 2013.

Q: Will OC Transpo be offering the 400 Routes to SBP Arena?

A: Please check back or follow us on Twitter for updates on this. We are working with the City of Ottawa to provide this service for fans.